

OBJECTIVE 28.5: ACCESS THE HEALTH CARE SYSTEM AND BE ABLE TO INTERACT WITH THE PROVIDERS

HEALTH CARE LESSON 1

LEVEL: INTERMEDIATE-ADVANCED

Objective: **Develop a list of questions to ask community health care providers.**

ESLRS: **Critical and Creative Thinker
Self Directed Learner**

SCAN SKILLS: Organizes and processes symbols, pictures and other information
Locates, understands and interprets written information

Understanding your medical care is very important. It is necessary for you to get as much information as you can about your local healthcare system. This can include questions about:

How the Doctor's Office Works

The Costs of Medical Care

Medical Care in General

Medical Tests and Procedures

Discharge Planning

Below you will see questions in each of these categories. Review the questions with your teacher to make sure you understand the question. Select the questions that best fit your needs. Work with a partner to add more questions.

HOW THE DOCTOR'S OFFICE WORKS

- 1. What days is the office open?**
- 2. What hours is the office open?**
- 3. What is the best time to reach the doctor by phone?**
- 4. Who can answer questions if the doctor is not available?**
- 5. Who can I call after hours or when the doctor is away?**
- 6. How are medical emergencies handled?**

THE COST OF MEDICAL CARE

- 1. What private insurance plans do you accept?**
- 2. Do you accept Medicaid/Medicare patients?**
- 3. What costs are covered by Medicaid/Medicare?**
- 4. What costs are not covered by insurance?**
- 5. How much is the Co-Payment each time I see the doctor?**

MEDICAL CARE IN GENERAL

- 1. What is this illness called?**
- 2. What might have caused this illness?**
- 3. How will you treat this illness?**
- 4. What are other ways to treat this illness?**
- 5. What are the risks with these treatments?**
- 6. Will I have to go to the hospital?**
- 7. When will the illness go away?**

ABOUT MEDICAL TESTS AND PROCEDURES

- 1. How expensive is the test?**
- 2. Will the test be covered by my insurance?**
- 3. What is going to happen during the test?**

4. Will the test be painful?
5. What are the risks involved?
6. How should I prepare for the test?
7. Will I need help getting home after the test?
8. When will I know the results of the test?

DISCHARGE PLANNING

1. When will I be discharged?
2. Will I need special care after I am discharged?
3. Who will arrange for the special care?
4. Will the costs be covered by my insurance?

**Work with a partner to develop your own questions in each of the above areas.
Write your questions below:**

1. HOW THE DOCTOR'S OFFICE WORKS:

2. THE COST OF MEDICAL CARE

3. MEDICAL CARE IN GENERAL

4. ABOUT MEDICAL TESTS AND PROCEDURES

5. DISCHARGE PLANNING
