

OBJECTIVE 4: DESCRIBE METHODS AND PROCEDURES TO OBTAIN HOUSING AND RELATED SERVICES INCLUDING LOW COST COMMUNITY HOUSING

HOUSING LESSON 5

LEVEL: BEGINNING LOW – HIGH





Objective 6: Report and/or discuss issues of concern with landlord



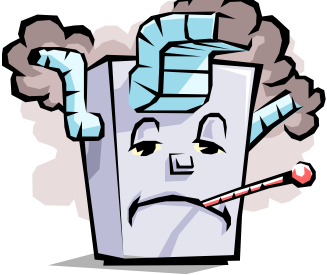
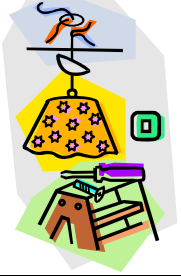
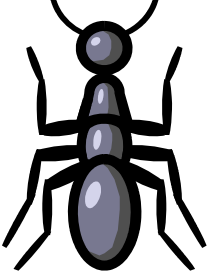
ESLRS: Effective Communicator
Self Directed Learner






SCAN SKILLS: Communicates ideas to justify position,
persuades and convinces others
Interprets and communicates information
Works toward agreements
Resolves divergent interests
Participates in conversation and discussion
Participates as member of a team
Interprets and communicates information

REPORTING COMMON HOUSEHOLD PROBLEMS

Look at the pictures and practice reporting common household problems:




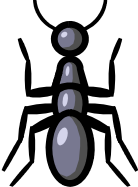


1. 	The stove is not working .
2. 	The faucet is dripping .
3. 	The sink is clogged .
4. 	The paint outside the house is peeling .

<p>5.</p> 	<p>The window in our living room is broken.</p>
<p>6.</p> 	<p>There is a crack in the wall.</p>
<p>7.</p> 	<p>The furnace is not working.</p>
<p>8.</p> 	<p>The lights in the living room aren't working.</p>
<p>9.</p> 	<p>We have ants in our apartment.</p>

<p>10.</p>  <p>A cartoon illustration of a man wearing a winter hat, scarf, and coat. He is holding a large thermometer that shows a very low temperature. He has a surprised or concerned expression on his face.</p>	<p>We have no heat.</p>
<p>11.</p>  <p>A cartoon illustration of a man in a white shirt and cap working on a pipe. The pipe is leaking water, which is spraying out. The man is holding a wrench. There is a bucket on the floor to catch the water. The artist's signature 'TARNOUSKI' is visible at the bottom.</p>	<p>The pipes are leaking.</p>
<p>12.</p>  <p>A photograph showing a person's hand attempting to turn a door handle. The handle is stuck and does not move, indicating a broken lock mechanism.</p>	<p>The lock on the front door is broken.</p>
<p>13.</p>  <p>A photograph of a white water heater tank. The tank is mounted on a wall and has various pipes and valves attached to it. The tank appears to be in a utility room or basement.</p>	<p>The water heater is broken.</p>
<p>14.</p>  <p>A photograph of a white electrical outlet on a wall. The outlet is broken, with the top and bottom sockets missing their covers and the internal wiring exposed.</p>	<p>The outlet in the dining room is broken.</p>

LESSON 5 PRACTICE

Write the correct description under the problem:

1. 	2. 
3. 	4. 
5. 	6. 
7. 	8. 
9. 	10. 
11. 	12. 

Directions: Practice the following conversations with a partner

CONVERSATION 3



Manager: Hello. This is the manager.

Tenant: Hello. I am _____
First name Last name

I live in apartment _____.

Manager: Yes. How can I help you?

Tenant: The pipes in our apartment are leaking.
When can you fix them?

Manager: We are very busy right now. Maybe next week.

Tenant: I'm sorry, but I can't wait that long.

Manager: OK. I'll take care of it soon.

Tenant: Can you give me a date and time?

Manager: I can have someone there next Tuesday, the 8th at 3 pm.

Tenant: Thank you.

Tenant writes down the date and time the manager will send someone to fix the problem.

